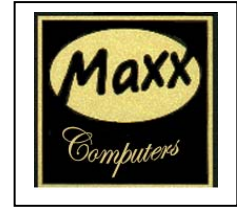


Maxx Computers, LLC**Maxx Serial # on sheet 2 Invoice # LT8-_____**

3-year Accidental Damage Warranty for Maxx Laptops



1. Warranty extends three (3) years from date of purchase except for batteries. Batteries and auto inverters will have a one (1) year warranty.
2. Warranty extends only to the original purchaser of the product. Should total loss result in a complete replacement, the new unit will retain the warranty based upon the original date placed in service.
3. Warranty does not cover peripheral devices, such as docking stations, external modems, external speakers, game devices, carrying cases, secondary monitors, external mouse, external keyboards and other computer components not internal to the Product. This Warranty is for accidental damage to hardware only. Coverage does not cover any defects in or damage (including without limitation virus-inflicted damage) to software preloaded on, purchased with or otherwise loaded on the Product, including without limitation custom integration items.
4. Warranty is valid as long as the system has not been tampered with or intentionally vandalised [removing BIOS Chip, RAM, hard drive, CPU, internal battery, or other intrusions into the other internal parts of the unit.]
5. **Maxx** will repair a covered unit for the full 3-year period without pro-rating it for use. If a replacement part is no longer available [or damaged beyond repair in an accident not covered by normal casualty insurances such as automobile accidents, etc] we will substitute an equal or better unit at our discretion.
6. Major Parts replacement limited to one each: LCD panel, Motherboard, Optical Drive, CPU, Hard-Drive, Battery, Memory during the term of the protection.
7. Damage due to viruses, spyware, or malware activity is not covered. You are solely responsible for all data stored on the product. We do not provide you any data recovery services under this agreement. We take no responsibility for data loss due to this activity, nor do we guarantee the integrity of data on units returned to our repair facilities. (We recommend that regular backup of data be routinely done by the user.)
8. Exterior and cosmetic parts shall be free of defects at time of purchase. Any damage to or defect in the Product that is cosmetic only or otherwise does not affect Product's functionality is not covered. Under this Agreement, we are not obligated to repair reasonable wear and tear on the Product and other superficial items, such as scratches and dents that do not materially impair your use of the Product.
9. Purchaser shall be responsible for shipping charges to the repair facility. We will ship repaired units back to the customer at no extra charge to them.
10. Consumer shall have no rights or benefits of this warranty if any of the following conditions are applicable:
 - ◆ The product has been the subject of unauthorized modifications, unauthorized connections, or unauthorized repair. Any repair or attempted repair on the Product covered by this Warranty by any party other than us or someone we designate will void and cancel this Warranty. We will not reimburse you for any repairs that you or another person make or attempt to make to the Product
 - ◆ This Warranty does not cover damage from events normally considered "Acts of God" or "Force Majeure," including electrical surge damage and other events beyond the control of either party, misuse or storage of the Product in violation of manufacturer's specifications (see user manual for proper use and care), or events normally covered by customary casualty insurance, such as office, warehouse or automobile fires, etc.
 - ◆ Any Product that is damaged by fire from an external source or that is intentionally damaged, If we find evidence of intentional damage, we are not obligated to repair or replace the Product.
 - ◆ Any Product that is lost or stolen. To receive repair or replacement of a Product, you must return the damage Product to us in its entirety.
 - ◆ **Maxx** was not informed of the alleged defect or malfunction of the product during the applicable warranty period.
 - ◆ Units were returned without a valid RMA number
 - ◆ Buyer Remorse

- 11. For covered repairs notify **Maxx** for a Return Merchandise Authorization [RMA] during normal business hours/ ET
615 Miriam Lane,
Lusby, Md. 20657
RMA forms and email are available at RMA@veimaxx.com
 Or call **1-410-326-3919** for further assistance.

[Please provide the technician with the serial number and invoice number when calling for an RMA.]

- 12. Consumer shall be billed for service parts and labor if not covered by this warranty at the current repair rate.
- 13. Any non-warranty repairs will be performed only after **Maxx** receives written consent of customer.
- 14. **Maxx Computers** shall not be liable for incidental or consequential damages or loss of an anticipated benefit or profits resulting from the purchase or use of this product. Merchantability or fitness for a particular application including software compatibility is the sole responsibility of the consumer.
- 15. This warranty covers only hardware. **Maxx Computers** does not provide software training or support.
- 16. Some software included may not be the full versions and may not contain all disks or manuals.

**Invoice LT8-
Serial Numbers:**

Signature is the acceptance of hardware, software, as noted above, and this agreement.

Accepted by _____ Date _____

Address _____

Phone Number _____

Warranty is not valid unless signed and return to Maxx Computers, 615 Miriam Ln, Lusby MD. 20657